Linking Systems of Care

Stakeholder Engagement Formats & Methods

STAKEHOLDER ENGAGEMENT FORMATS & METHODS			
FORMAT	**SAMPLE METHODS**	**STRENGTHS**	**CHALLENGES**
1-on-1 Interviews	- Appreciative Interviews - Generative Interviews - Peer Interviews	- People feel heard - Sense of safety - Establish a relationship	- Interviewers hold all the data (unless peer interviews with data integration method)
Interviews or Discussions by Stakeholder Group	- Appreciative Interviews - Generative Interviews (Theory U) - Peer Interviews - Fishbowl Discussions - Troika Consulting	- As above - Expose range of differences within group	- Reinforce barriers between stakeholder groups - Interviewers hold all the data
Interviews or Discussions in Mixed Groups	- As above, tailored to expose people to other perspectives	- As above - Broaden mutual understanding - Break down barriers between groups	- Requires careful session design and facilitation and clear norms
Large Mixed Group Engagement Sessions (Whole System)	- Designed activities (see Liberating Structures) - Charrettes - Open Space - Future Search - Summits	- As above - Potential for mutual understanding and sense of community - Potential to develop creative idea	- Requires careful session design and facilitation and clear norms

Research: Engagement Methods

Stakeholder Engagement Formats & Methods lays out a matrix for engagement formats from individual, to small groups of a stakeholder group, to small mixed groups, to large mixed groups. All formats can be helpful, and all have limitations or challenges. The text in Section 6 of this module names relevant resources for extensive information on the specific methods named in the Sample Methods column.

Consider the Phase of your project you analyzed in Worksheet 6. Follow one or more of the suggested links on the **Resource** page. With your project, phase and stakeholders in mind, read about one or more of the individual or group methods that piques your interest. Note your thoughts below, and if you are learning with a group, discuss what you learned and what you can do with these methods.

Method Researched:

Key Learnings:

How I Could Use This Method:

Outstanding Questions: